



# ELEVATING MEMBER EXPERIENCE

Experience the future of healthcare with 6 Degrees Health's MediVI platform, where advanced analytics and AI seamlessly drive our mobile app, empowering members to make informed decisions.



**TAKE CONTROL OF YOUR HEALTHCARE JOURNEY WITH US**



## **FIND A PROVIDER**

Easily discover a variety of service providers with just a tap, putting a range of options right at your fingertips .



## **SUBMIT CASES**

Members can now submit access issues and balance bill cases directly to 6 Degrees Health.



## **CLICK TO CALL**

Connect with 6 Degrees Health experts to collaborate with providers in promptly resolving access concerns.

# MediVI Mobile App

Increase your member's satisfaction with answers at their fingertips. The MediVI mobile app is optimized for an enhanced user experience.

## How do members access MediVI?

Download the MediVI app on your phone or visit [medivi.com](https://www.medivi.com) on your desktop.

### Scan to Download MediVI



## Where do members go to download the app?

The MediVI App is available for download at the Apple and Google App Stores. You can find the app by typing "MediVI" in the store search bar, or by scanning the QR code here.

### Provider Search:

An unparalleled AI-driven platform to help guide members and reduce potential disruption with customized access for your plan design.

### My Cases:

Provides live case status updates and direct contact information to members.

**Case submission:** Members can now submit access issues and balance bill cases directly to 6 Degrees Health. We will integrate seamlessly with plan partners to confirm and process cases efficiently for member ease.

**Click to Call:** Let 6 Degrees Health experts work with providers to immediately resolve access concerns.

## Opt-In or Opt-Out?

**Opt-In:** If you want your members to have access to these new features, then no action is needed from you other than to help spread the word to the plans and their members.

**Opt-Out:** If you do not want members to have access, no worries, we can simply opt the plan and their members from these new features. By opting out, the members would only have the provider search feature.