

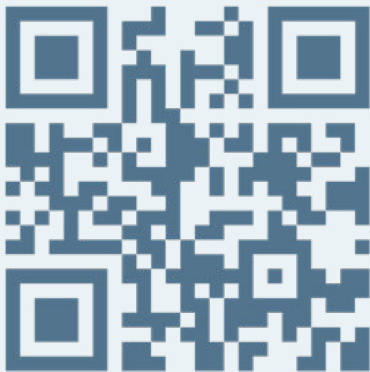
# Accessing MediVI Mobile App

6 Degrees Health offers MediVI Mobile App, putting the power of choice in your hands with personalized provider search and case support.

## How do I access MediVI and download the app?

The MediVI App is available for download at the Apple and Google App Stores or visit [medivi.com](http://medivi.com) on your desktop. You can find the app by typing “MediVI” in the store search bar, or by scanning the QR code below.

### Scan to Download MediVI



## What kind of support does the app provide?

The MediVI member app includes embedded support features. You can directly contact our support team within the app for assistance with balance bill or access issue cases. For immediate help, utilize the click-to-call function to connect with 6 Degrees Health instantly.

## How do I register for MediVI?

To register, use the details from your member ID card (Group number & Member ID number), along with your first and last name, date of birth, and zip code. Once verified, create a login with your chosen email address and password.

# Locating A Provider FAQ

## How do I find a provider in my area?

Begin by entering a valid 5-digit zip code to serve as the starting location for your provider search. You may then narrow the list of providers by searching via text or utilizing any of the filters located above the list.

## What do I do if I cannot find my physician in the MediVI Provider Search?

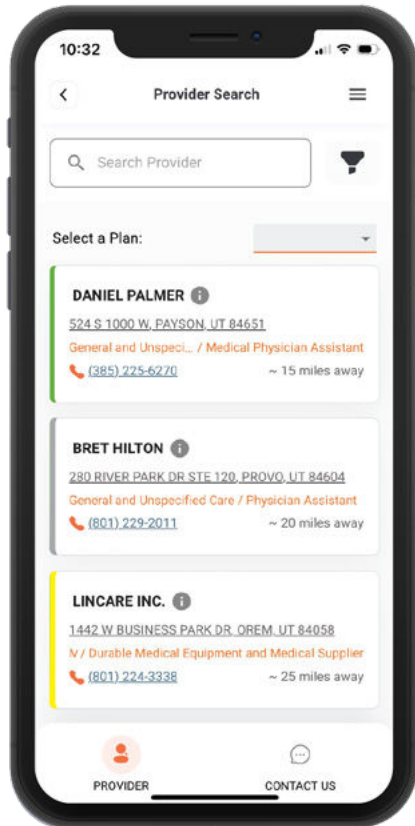
6 Degrees Health is continuously updating the MediVI Provider search. If you cannot find your Provider in MediVI, this does not mean you cannot seek care from them. Contact your Provider directly.

## I've found a Provider, now what should I do?

The MediVI app will provide the contact number for the Provider. Please reach out to the Provider to schedule an appointment. Please always confirm the Provider's address as they may have multiple offices.

# Understanding Provider Badges

Our badge system presents a new level of transparency in your provider search. Each badge offers insight into a provider's transaction history, ensuring you make informed decisions with confidence.



**GREEN** Provider is contracted.

We encourage using these providers.

**YELLOW** Proceed with caution.

It is recommended to proceed with caution and if issues arise, contact 6 Degrees Health, or submit a case via the mobile app.

**RED** Provider has a history of denying access.

However, this does not mean that you cannot see this provider. It is recommended that you provide your new health plan information to the provider when scheduling. If issues arise, contact 6 Degrees Health, or submit a case via the mobile app.

**GRAY** No adequate data for categorization yet.

However, this does not mean that you cannot see this provider. It is recommended that you provide your new health plan information to the provider when scheduling. If issues arise, contact 6 Degrees Health, or submit a case via the mobile app.

**Please Note:** Badge color does not indicate the quality of care, only the provider's willingness to work with your self-funded health plan.

## Contact Us

If you have any further questions regarding MediVI, contact us using the information listed below:

- › [Info@6DegreesHealth.com](mailto:Info@6DegreesHealth.com)
- › 503.640.9933
- › [6DegreesHealth.com](https://6DegreesHealth.com)